

Data Privacy Policy

Wellbeing Counselling is committed to protecting the privacy and security of your personal information.

This Data Privacy Policy outlines how we collect, use, disclose, and protect your personal information.

Information We Collect

I may collect the following personal information:

- **Personal Information:** Name, address, phone number, email address
- **Health Information:** Medical history, mental health conditions, treatment plans, notes from sessions

How We Use Your Information

I use your personal information for the following purposes:

- Providing counseling services
- Billing and insurance claims
- Maintaining client records
- Research and quality improvement
- Complying with legal and regulatory requirements

Sharing Your Information

I may share your personal information with:

- **Law Enforcement:** If required by law or to protect public safety

Protecting Your Information

I implement reasonable security measures to protect your personal information from unauthorised access, use, disclosure, alteration, or destruction. These measures may include:

- **Physical Security:** Secure storage of paper records
- **Technical Security:** Encryption, firewalls, and access controls

Your Rights

You have the right to:

- **Access:** View and obtain a copy of your personal information
- **Correction:** Request correction of any inaccuracies in your personal information
- **Erasure:** Request deletion of your personal information, subject to legal obligations

Contact Me

If you have any questions or concerns about this Data Privacy Policy, please contact me at Geneveive.Bossino@gmail.com